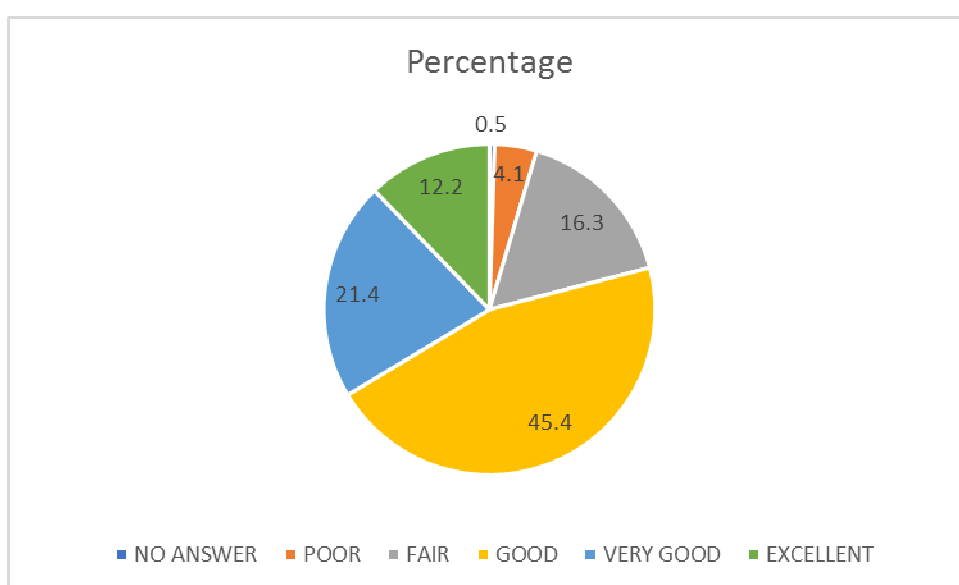


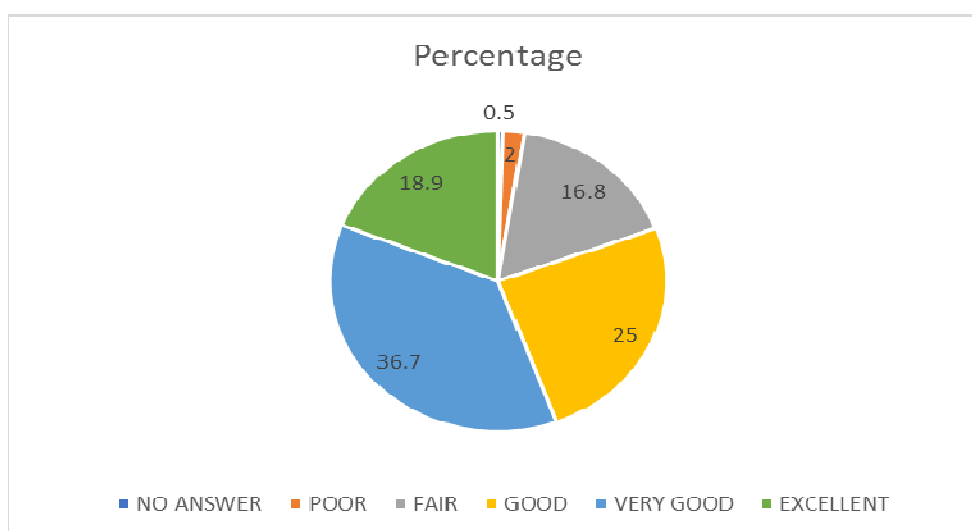
STUDENT SATISFACTION SURVEY 2018-2019

A Student Satisfaction Survey was conducted by the Internal Quality Assurance Cell to study the satisfaction level of the students on various aspects of the institution. A random survey was conducted covering aspects of College life such as curriculum, faculty members, teaching-learning, evaluation, academic ambience, activities of the College, infrastructure and other facilities of the College. Data was collected during the Academic Year 2018 – 2019 using a structured questionnaire. The following pie diagrams indicate the levels of student satisfaction on various parameters:

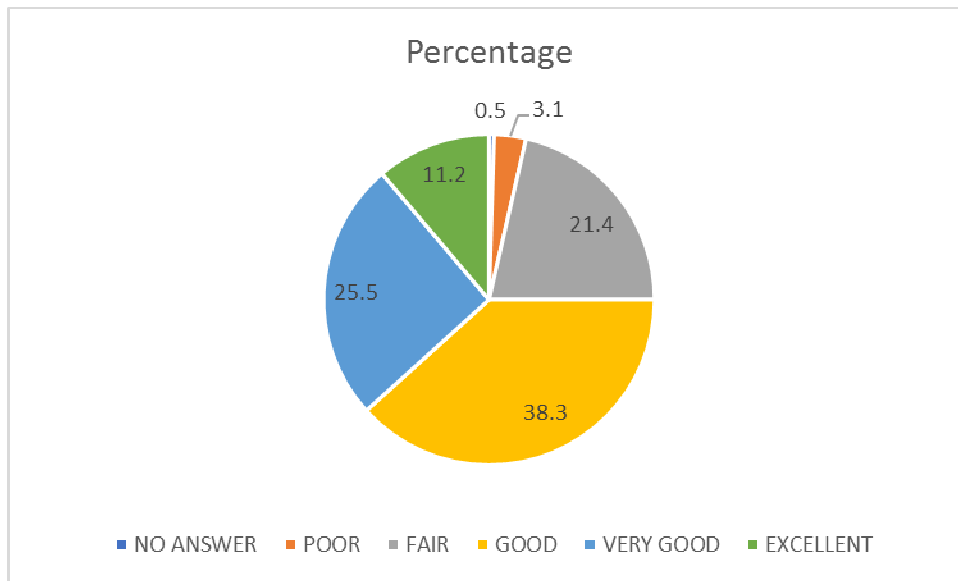
1. Satisfied with the Standard of Curriculum



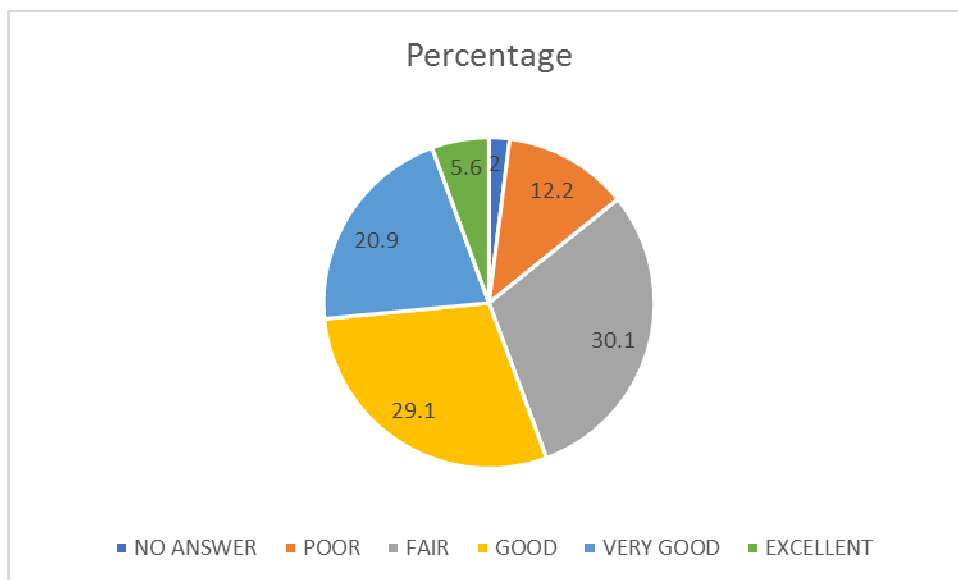
2. Faculty is well qualified



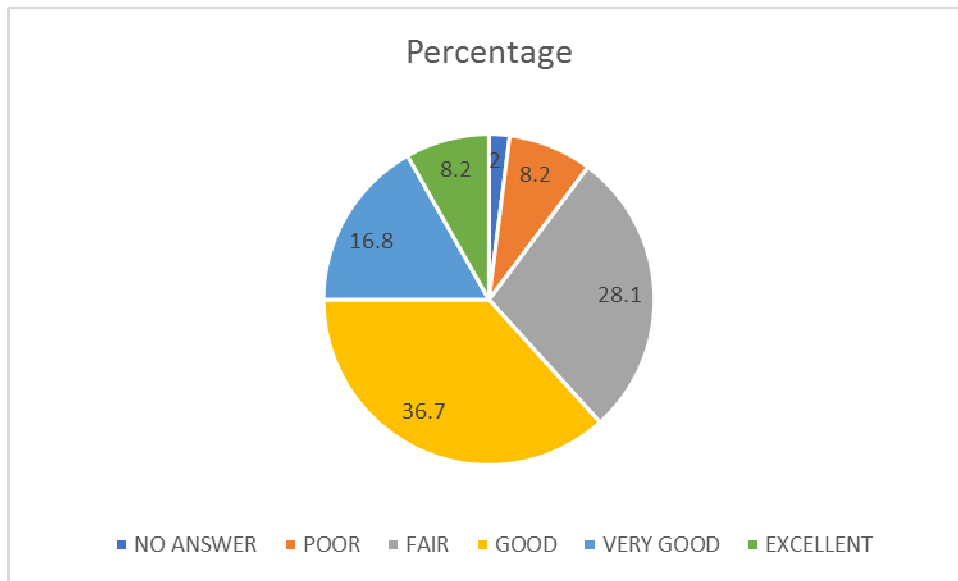
3. Teaching Learning process is effective



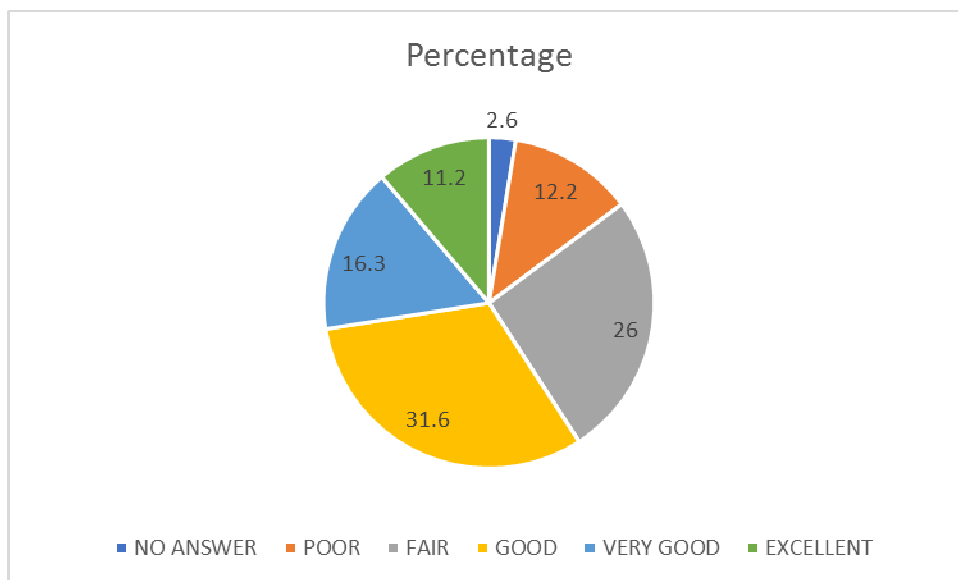
4. Linkage between Theory and Practice



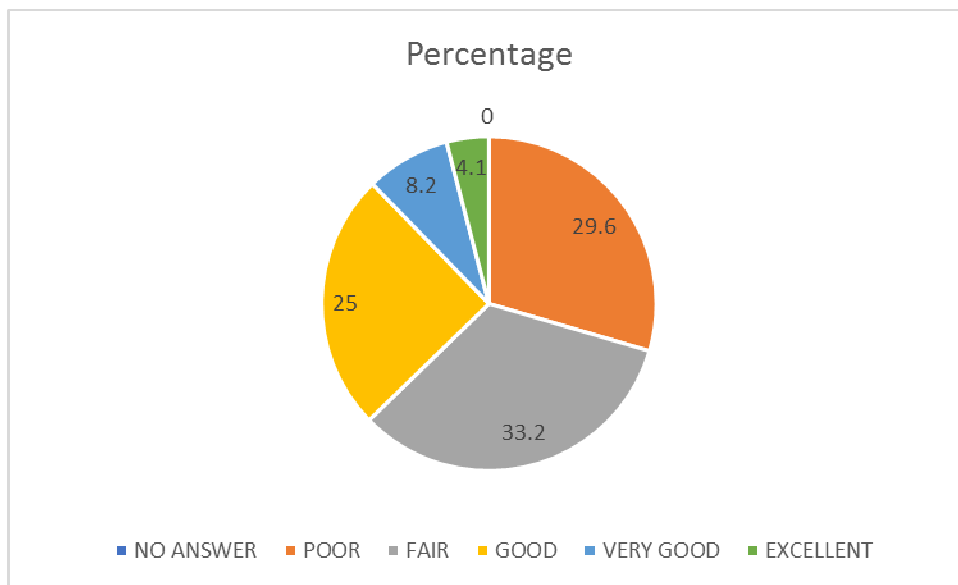
5. Method of Evaluation is Proactive



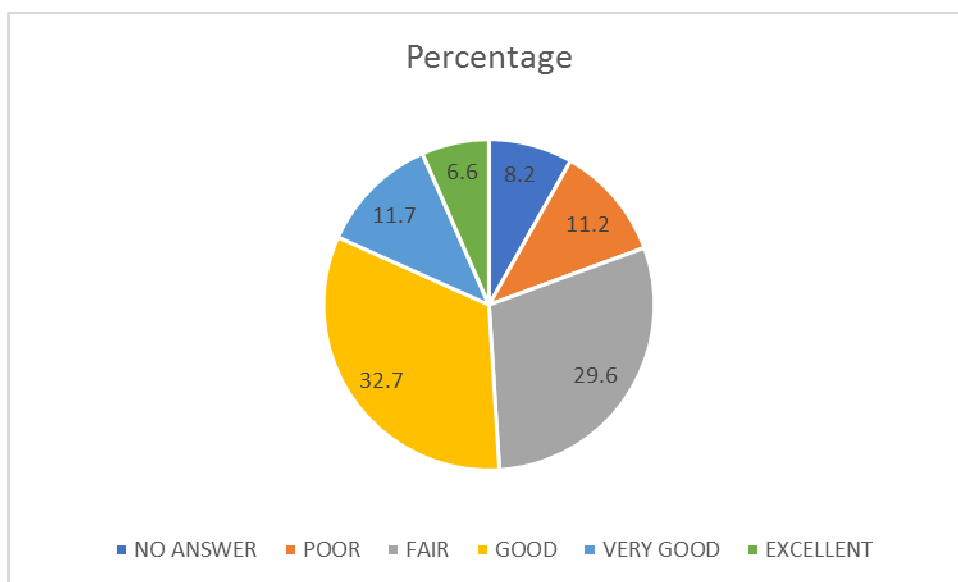
6. Academic Ambience



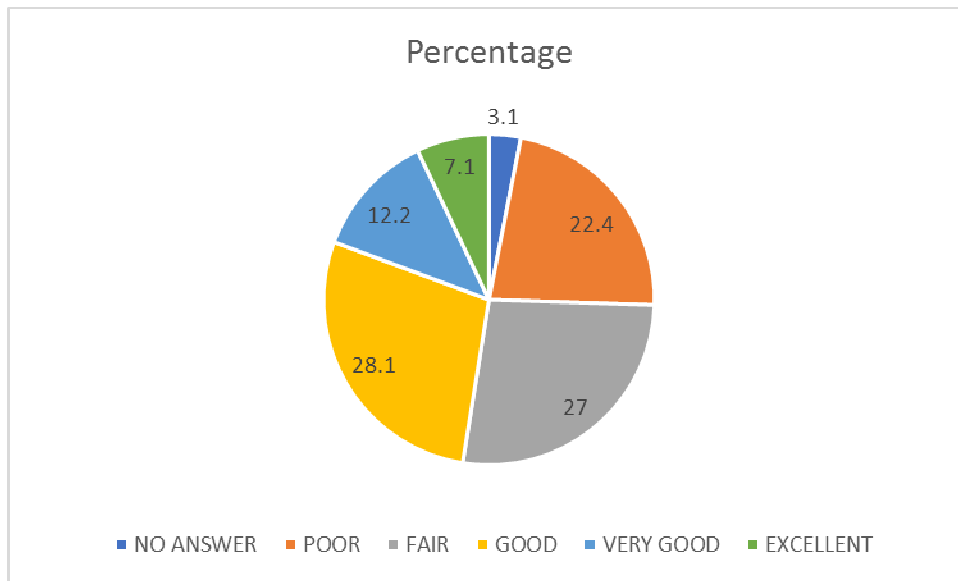
7. The College provides the necessary infrastructure and support facilities



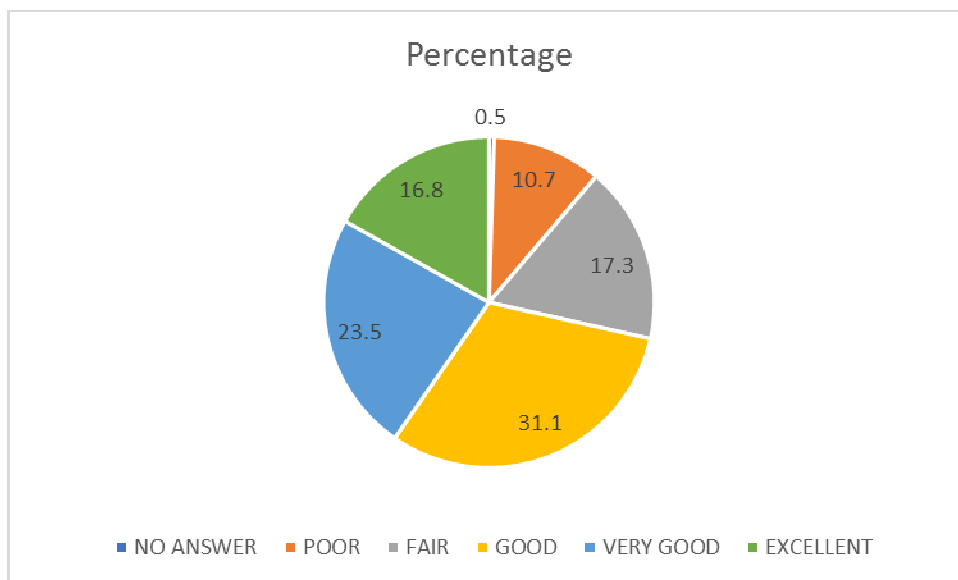
8. Upgradation of Lab equipment is done every year



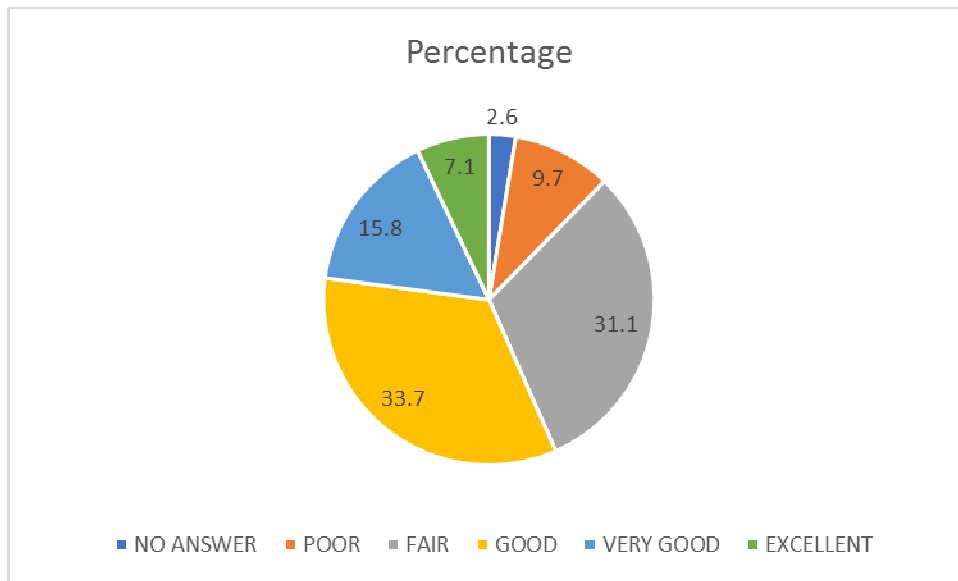
9. The College offers Industry Exposure / Training Programs



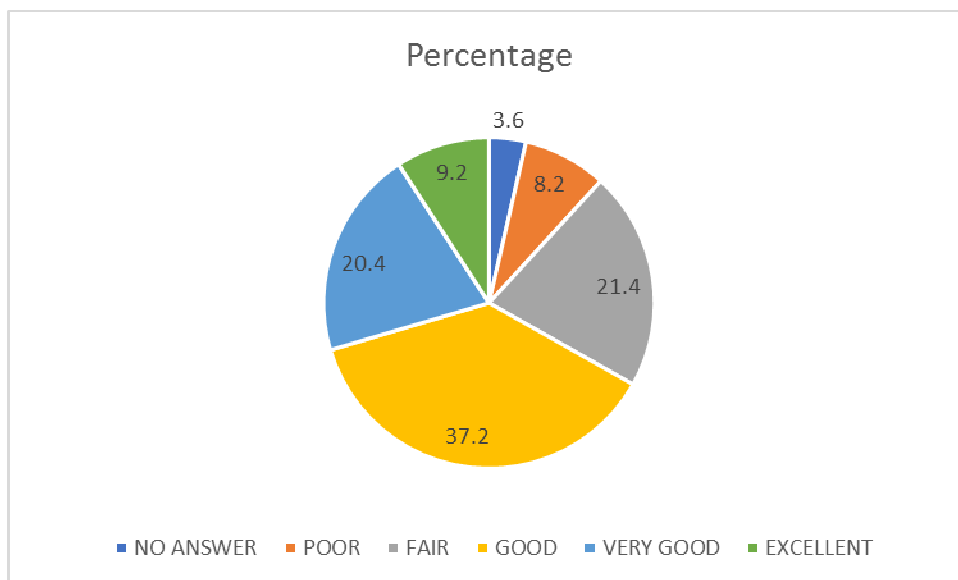
10. The Co-curricular and Extra-Curricular Activities are effective



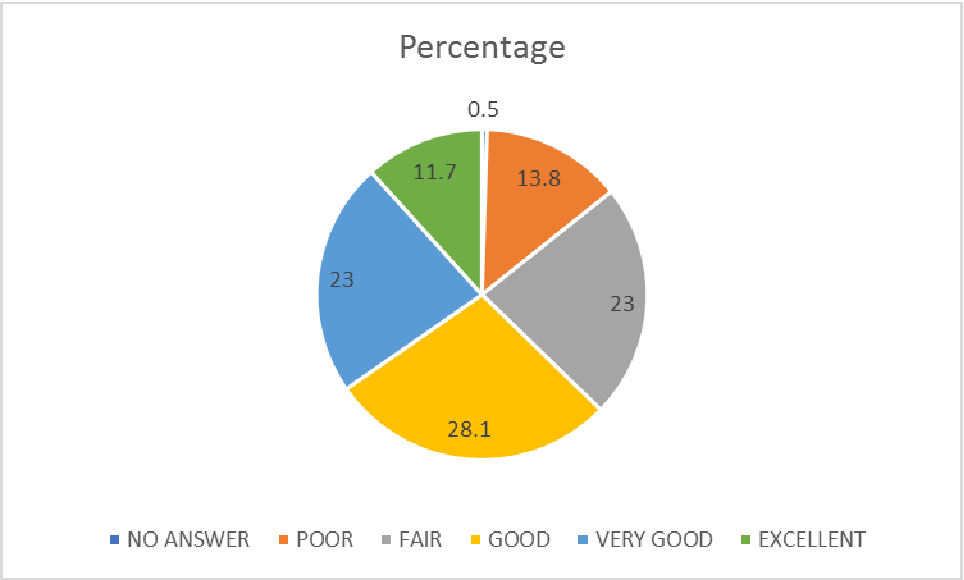
11. Satisfied with the Extension and Outreach Activities



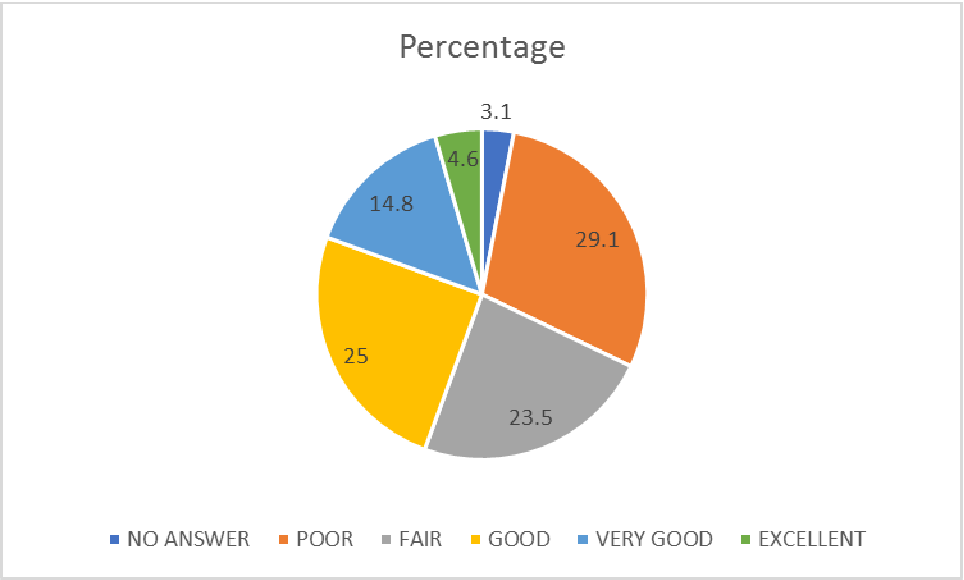
12. The Placement cell of our College is proactive



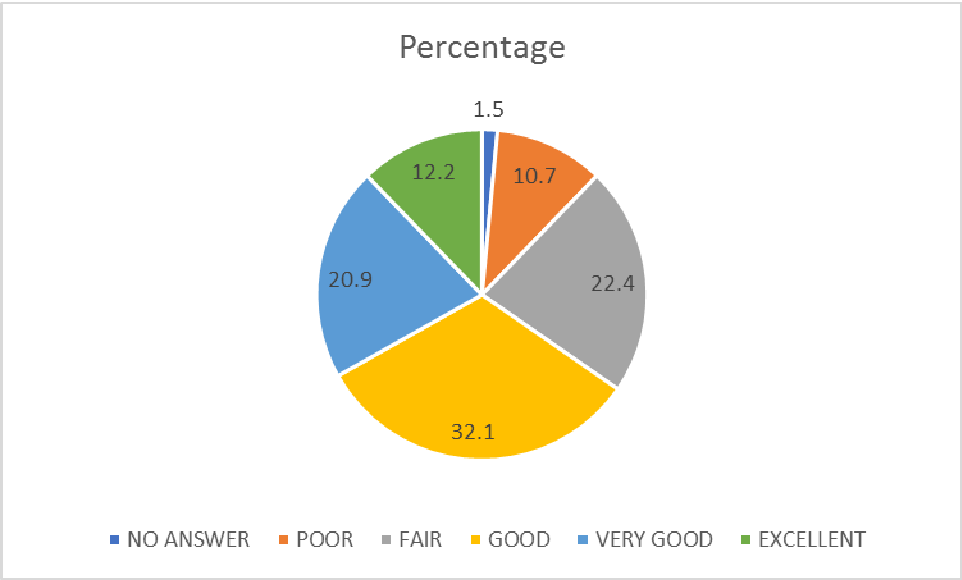
13. Satisfied with the Union and Association Activities



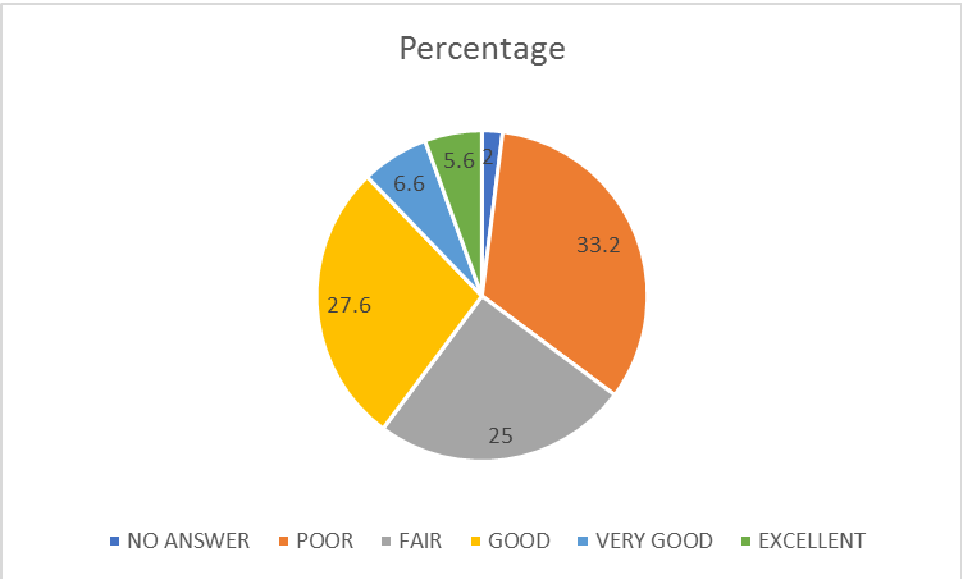
14. The quality of the Canteen is satisfactory



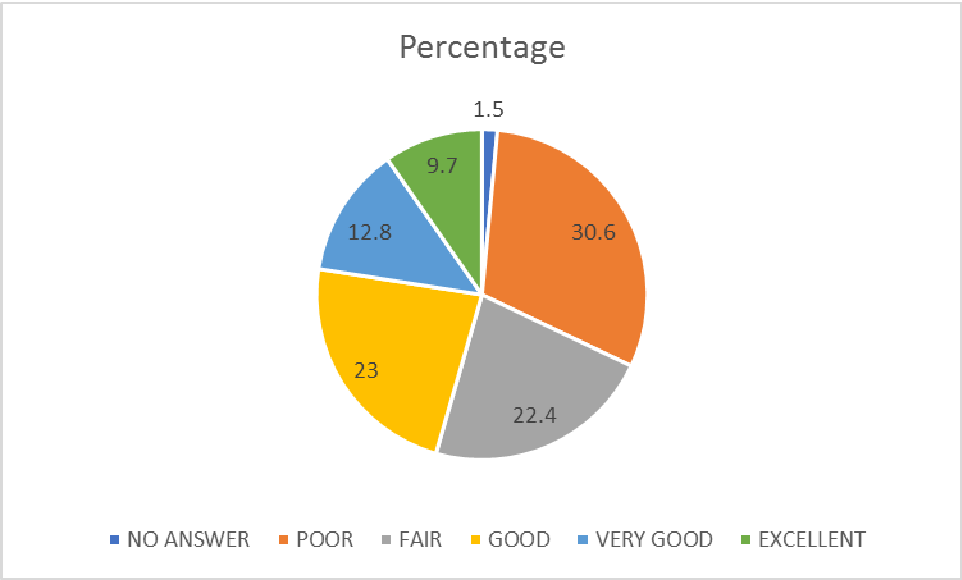
15. The Library provides web sources (other than books)



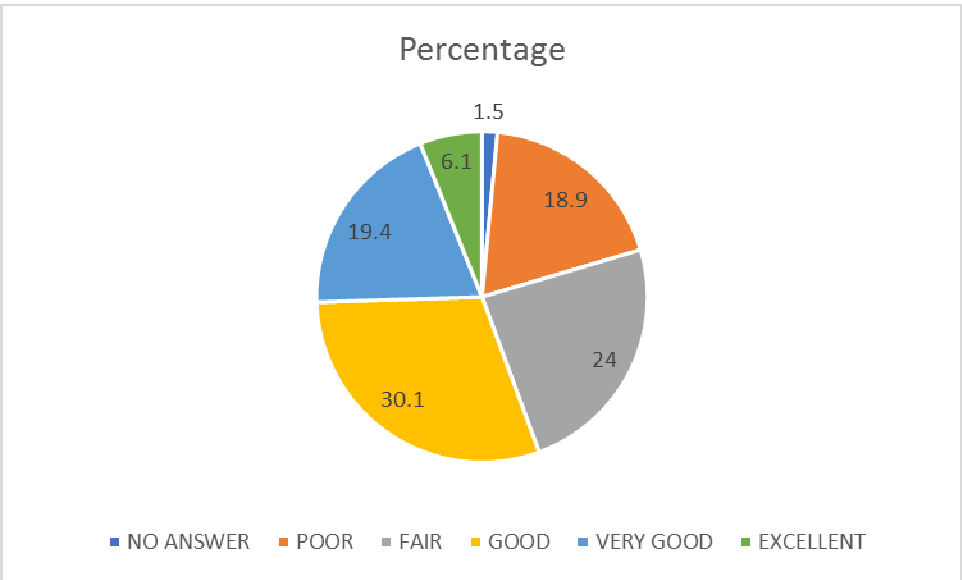
16. Use of Internet Resources is accessible



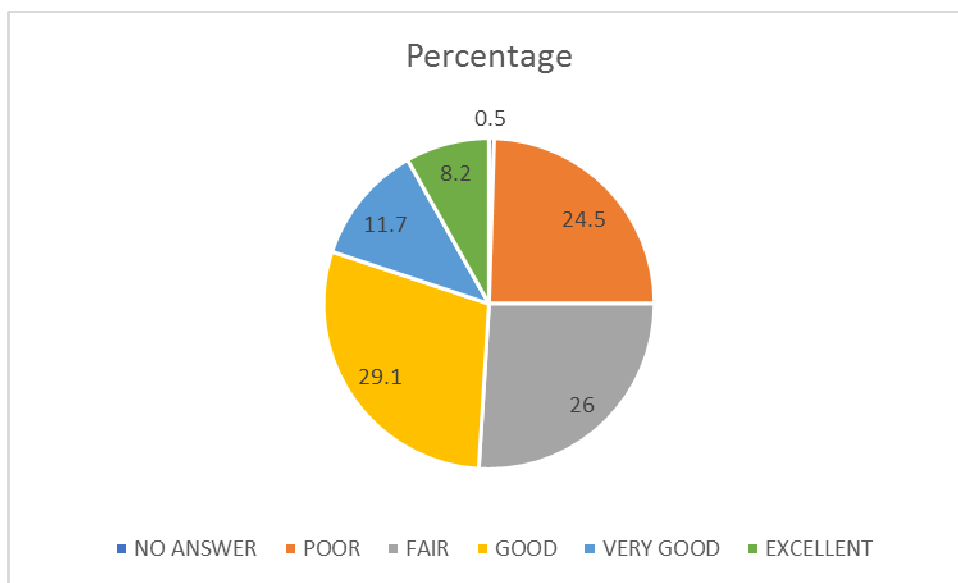
17. The Bank /ATM is readily approachable



18. Health Care is active in the campus



19. Transport is affordable



ANALYSIS

The analysis of the survey indicates that students consider the faculty to be well qualified. Most of the students consider the standard of curriculum, teaching-learning process and method of evaluation to be good. There is a fair linkage between theory and practice as well. Students regard the overall academic ambience good. The placement cell of the College is rated well and the students are satisfied.

The students are happy with the web resources available through the College library. However, they have expressed concerns over the fluctuating internet speed. The infrastructure facilities of the College have also been rated well as they are maintained and upgraded every year under the Maintenance policy of the institution. There is a good level of satisfaction among students regarding industry exposure and training programs offered by the College. The students are also satisfied with the co-curricular, extra-curricular, extension and outreach activities as well as the activities organized by the Student's Union and Department Associations.

The quality of canteen facilities is regarded to be fair and the health care facilities of the College are considered good. There are happy with the affordable transport facility offered by the College. The satisfaction level is poor with regard to the services offered by the bank attached to the college.

ACTION TO BE TAKEN

1. Increase usage of ICT enabled facilities for teaching-learning.
2. Improve access of the web resources available in the Library.
3. Improve the quality of canteen facilities.
4. Steps to be taken to improve the service facility of the bank and its ATM .

ACTION TAKEN REPORT

Ethiraj College has always valued the participation of all its stake holder, especially the students in the growth and development of the college as a premium academic institution. Based on the analysis of the survey and suggestions offered by the students the following steps were taken in the beginning of the academic year 2019-2020.

1. More classrooms have been equipped with LCD facilities.
2. Wi-Fi speed and connectivity have also been improved.
3. Remote access of Ebsco Host has been provided.
4. Canteen has been revamped.
5. In addition to Indian Overseas Bank, the College has tie-up with Indian Bank as well to offer excellent banking experience.