



ETHIRAJ COLLEGE FOR WOMEN (Autonomous) **STUDENT SATISFACTION SURVEY REPORT** **2021**



OVERVIEW

RESPONDENTS

Stream	Number of Responses
Aided	1660
Self-Supporting	2795
Total	4455

Languages	Number of Responses
Tamil	3250
Hindi	335
Sanskrit	203
French	622
Total	

ANALYSIS – FOUNDATION ENGLISH

1) The syllabus offered by your department is

Options	Number of Responses
Extremely Challenging	609
Challenging	1932
Adequate	1857
Inadequate	49
Irrelevant	8

2) The percentage of syllabus covered in the class

Options	Number of Responses
85 to 100%	2829
70 to 84%	1272
55 to 69%	227
30 to 54%	101
Below 30%	26

3) The teachers come prepared for the classes

Options	Number of Responses
Thoroughly	2258
Satisfactorily	2100
Poorly	70
Indifferently	19
Does not teach at all	8

4) The communication by the teachers is

Options	Number of Responses
Always effective	2705
Sometimes effective	1336
Just satisfactorily	359
Generally ineffective	47
Poor communication	8

5) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Options	Number of Responses
Every time	1815

Usually	1946
Occasionally/ Sometimes	541
Rarely	101
Never	52

6) The teachers illustrate the concepts through examples and applications

Options	Number of Responses
Every time	1990
Usually	1897
Occasionally/ Sometimes	452
Rarely	94
Never	22

7) The teachers are fair during the internal evaluation

Options	Number of Responses
Always fair	2301
Usually fair	1667
Sometimes unfair	397
Usually unfair	34
Unfair	56

8) The teacher discusses the assignments and performance of the students

Options	Number of Responses
Every time	1901
Usually	1779
Occasionally/ Sometimes	553
Rarely	161
Never	61

9) The teachers are effective in delivering online lectures

Options	Number of Responses
Strongly Agree	1653
Agree	2020
Neutral	703
Disagree	60
Strongly Disagree	19

10) I am satisfied with the technology and software used for online teaching

Options	Number of Responses
Strongly Agree	1382

Agree	1940
Neutral	928
Disagree	141
Strongly Disagree	64

11) The teachers are using and sharing adequate resources to teach online

Options	Number of Responses
Strongly Agree	1537
Agree	2102
Neutral	711
Disagree	78
Strongly Disagree	27

ANALYSIS – LANGUAGES

1) The syllabus offered by your department is

Options	Number of Responses
Extremely Challenging	775
Challenging	2091
Adequate	1558
Inadequate	22
Irrelevant	9

2) The percentage of syllabus covered in the class

Options	Number of Responses
85 to 100%	2913
70 to 84%	1216
55 to 69%	204
30 to 54%	93
Below 30%	29

3) The teachers come prepared for the classes

Options	Number of Responses
Thoroughly	2515
Satisfactorily	1857
Poorly	53
Indifferently	22
Does not teach at all	8

4) The communication by the teachers is

Options	Number of Responses
Always effective	2865
Sometimes effective	1248
Just satisfactorily	305
Generally ineffective	27
Poor communication	10

5) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Options	Number of Responses
Every time	2177
Usually	1762
Occasionally/ Sometimes	407
Rarely	68
Never	41

6) The teachers illustrate the concepts through examples and applications

Options	Number of Responses
Every time	2312
Usually	1706
Occasionally/ Sometimes	348
Rarely	67
Never	22

7) The teachers are fair during the internal evaluation

Options	Number of Responses
Always fair	2589
Usually fair	1519
Sometimes unfair	270
Usually unfair	33
Unfair	44

8) The teacher discusses the assignments and performance of the students

Options	Number of Responses
Every time	2202
Usually	1668
Occasionally/ Sometimes	451
Rarely	107
Never	27

9) The teachers are effective in delivering online lectures

Options	Number of Responses
Strongly Agree	1919
Agree	1861
Neutral	602
Disagree	52
Strongly Disagree	21

10) I am satisfied with the technology and software used for online teaching

Options	Number of Responses
Strongly Agree	1629
Agree	1869
Neutral	796
Disagree	106
Strongly Disagree	55

11) The teachers are using and sharing adequate resources to teach online

Options	Number of Responses
Strongly Agree	1773
Agree	1947
Neutral	660
Disagree	47
Strongly Disagree	28



ETHIRAJ COLLEGE FOR WOMEN (Autonomous)

STUDENT SATISFACTION SURVEY REPORT – 2021

LANGUAGES



OVERVIEW

Languages	Number of Responses
Tamil	3250
Hindi	335
Sanskrit	203
French	622
Total	4410

1) The syllabus offered by your department is

Options	Number of Responses
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Extremely Challenging	775
Challenging	2091
Adequate	1558
Inadequate	22
Irrelevant	9

2) The percentage of syllabus covered in the class

Options	Number of Responses
85 to 100%	2913
70 to 84%	1216
55 to 69%	204
30 to 54%	93
Below 30%	29

3) The teachers come prepared for the classes

Options	Number of Responses
Thoroughly	2515
Satisfactorily	1857
Poorly	53
Indifferently	22
Does not teach at all	8

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Options	Number of Responses
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Generally ineffective	27
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Options	Number of Responses
Every time	2312
Usually	1706
Occasionally/ Sometimes	348
Rarely	67
Never	22

7) The teachers are fair during the internal evaluation

Options	Number of Responses
Always fair	2589
Usually fair	1519
Sometimes unfair	270
Usually unfair	33
Unfair	44

8) The teacher discusses the assignments and performance of the students

Options	Number of Responses
Every time	2202
Usually	1668
Occasionally/ Sometimes	451
Rarely	107
Never	27

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Options	Number of Responses
Strongly Agree	1919
Agree	1861
Neutral	602
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Options	Number of Responses
Strongly Agree	1629
Agree	1869
Neutral	796
Disagree	106

Strongly Disagree	55
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11) The teachers are using and sharing adequate resources to teach online

Options	Number of Responses
Strongly Agree	1773
Agree	1947
Neutral	660
Disagree	47
Strongly Disagree	28



ETHIRAJ COLLEGE FOR WOMEN (Autonomous) STUDENT SATISFACTION SURVEY REPORT 2021



OVERVIEW

The IQAC of Ethiraj College for Women has organized a Student Satisfaction Survey to take stock of the students' satisfaction levels of various aspects of teaching and learning (online and on-campus), extension activities and support services in the college. The survey analysis has been provided as UG & PG for Core Subjects, English and Languages, Extension Activities and Support Services. This, we believe will also be an opportunity to ascertain the SWOC - Strength, Weakness, Opportunities and Challenges.

RESPONDENTS

Stream	Number of Responses
Aided	1898
Self-Supporting	3139
Total	5037

Degree	Number of Responses
UG	4474
PG	563
Total	5037

UNDERGRADUATE STUDENTS

ANALYSIS – CORE SUBJECTS

1) The syllabus offered by your department is

Options	Number of Responses
Extremely Challenging	440
Challenging	1901
Adequate	2056
Inadequate	66
Irrelevant	11

2) The percentage of syllabus covered in the class

Options	Number of Responses
85 to 100%	2943
70 to 84%	1168
55 to 69%	213
30 to 54%	110
Below 30%	40

3) Ease of getting the prescribed texts and reading materials for the course

Options	Number of Responses
Very Easy	662
Easy	2802
With Difficulty	909
With Extreme Difficulty	70
Not Available at All	31

4) The teachers come prepared for the classes

Options	Number of Responses
Thoroughly	2056
Satisfactorily	2314
Poorly	66
Indifferently	26

Does not teach at all	12
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5) The communication by the teachers is

Options	Number of Responses
Always effective	2812
Sometimes effective	1145
Just satisfactorily	458
Generally ineffective	44
Poor communication	15

6) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Options	Number of Responses
Every time	1735
Usually	1905
Occasionally/ Sometimes	639
Rarely	142
Never	53

7) The teachers illustrate the concepts through examples and applications

Options	Number of Responses
Every time	2025
Usually	1848
Occasionally/ Sometimes	487
Rarely	92
Never	22

8) The teachers are fair during the internal evaluation

Options	Number of Responses
Always fair	2250
Usually fair	1690
Sometimes unfair	420
Usually unfair	55
Unfair	59

9) The teacher discusses the assignments and performance of the students

Options	Number of Responses
Every time	1894
Usually	1728

Occasionally/ Sometimes	605
Rarely	188
Never	59

ANALYSIS – ONLINE TEACHING-LEARNING

10) The teachers are effective in delivering online lectures

Options	Number of Responses
Strongly Agree	1494
Agree	2189
Neutral	704
Disagree	65
Strongly Disagree	22

11) I am satisfied with the technology and software used for online teaching

Options	Number of Responses
Strongly Agree	1309
Agree	2018
Neutral	928
Disagree	165
Strongly Disagree	54

12) The teachers are using and sharing adequate resources to teach online

Options	Number of Responses
Strongly Agree	1497
Agree	2194
Neutral	670
Disagree	95
Strongly Disagree	18

13) Learning remotely during the COVID-19 pandemic is not stressful

Options	Number of Responses
Strongly Agree	615
Agree	1108
Neutral	1618
Disagree	728
Strongly Disagree	405

14) To what extent has online learning helped me achieve my learning goals?

Options	Number of Responses
85 to 100%	1066
70 to 84%	2195
55 to 69%	870
30 to 54%	212
Below 30%	131

POSTGRADUATE STUDENTS

ANALYSIS – CORE SUBJECTS

1) The syllabus offered by your department is

Options	Number of Responses
Extremely Challenging	57
Challenging	233
Adequate	269
Inadequate	4
Irrelevant	0

2) The percentage of syllabus covered in the class

Options	Number of Responses
85 to 100%	377
70 to 84%	149
55 to 69%	30
30 to 54%	7
Below 30%	0

3) Ease of getting the prescribed texts and reading materials for the course

Options	Number of Responses
Very Easy	96
Easy	327
With Difficulty	121
With Extreme Difficulty	16
Not Available at All	3

4) The teachers come prepared for the classes

Options	Number of Responses
Thoroughly	254

Satisfactorily	287
Poorly	15
Indifferently	7
Does not teach at all	0

5) The communication by the teachers is

Options	Number of Responses
Always effective	360
Sometimes effective	149
Just satisfactorily	45
Generally ineffective	6
Poor communication	3

6) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Options	Number of Responses
Every time	235
Usually	228
Occasionally/ Sometimes	77
Rarely	19
Never	4

7) The teachers illustrate the concepts through examples and applications

Options	Number of Responses
Every time	240
Usually	236
Occasionally/ Sometimes	71
Rarely	12
Never	4

8) The teachers are fair during the internal evaluation

Options	Number of Responses
Always fair	235
Usually fair	238
Sometimes unfair	71
Usually unfair	12
Unfair	7

9) The teacher discusses the assignments and performance of the students

Options	Number of Responses
Every time	248
Usually	208
Occasionally/ Sometimes	76
Rarely	24
Never	7

ANALYSIS – ONLINE TEACHING-LEARNING

10) The teachers are effective in delivering online lectures

Options	Number of Responses
Strongly Agree	214
Agree	266
Neutral	72
Disagree	6
Strongly Disagree	5

11) I am satisfied with the technology and software used for online teaching

Options	Number of Responses
Strongly Agree	193
Agree	259
Neutral	92
Disagree	15
Strongly Disagree	4

12) The teachers are using and sharing adequate resources to teach online

Options	Number of Responses
Strongly Agree	196
Agree	263
Neutral	81
Disagree	18
Strongly Disagree	5

13) Learning remotely during the COVID-19 pandemic is not stressful

Options	Number of Responses
Strongly Agree	109
Agree	186
Neutral	167
Disagree	69
Strongly Disagree	32

14) To what extent has online learning helped me achieve my learning goals?

Options	Number of Responses
85 to 100%	165
70 to 84%	269
55 to 69%	90
30 to 54%	27
Below 30%	12



ETHIRAJ COLLEGE FOR WOMEN (Autonomous)

STUDENT SATISFACTION SURVEY REPORT – 2021

EXTENSION ACTIVITIES & SUPPORT SERVICES



OVERVIEW

RESPONDENTS

Stream	Number of Responses
Aided	1898
Self-Supporting	3139
Total	5037

Degree	Number of Responses
UG	4474
PG	563
Total	5037

1) Are you satisfied with the variety/number of extension activities organised by the college?

Options	Number of Responses
Highly Satisfied	1193
Satisfied	2818
Neither Satisfied nor Dissatisfied	838
Dissatisfied	134
Highly Dissatisfied	54

2) Are you satisfied with the opportunities provided to participate in the extension activities organised by your department?

Options	Number of Responses
Highly Satisfied	1242
Satisfied	2834
Neither Satisfied nor Dissatisfied	738
Dissatisfied	165
Highly Dissatisfied	58

3) Are you aware of the following student facilities available in the college?

Facilities	Awareness	
	Yes	No
Anti-Ragging Cell	3397	1640
Students Grievance Cell	2982	2055
Anti-Sexual Harassment Cell	2862	2175
Placement Cell	4681	356
Student Counselling	4332	705
Mentoring System	3894	1143
Student League and Clubs	4378	659